



InFocus

**The newsletter of the Organisational Learning Centre
A Greater Manchester College**

Welcome to the Winter 2010 edition of InFocus: our College and Enterprise newsletter

In this edition there is a small selection of the many news, enterprise, events and success stories for our partners, learners and the College. We hope you find it interesting and informative. If you have any questions or comments, please contact Customer Services on +44 (0) 1204 525511 or jsaunders@olceurope.com



Diary Dates

Dr Chris Bamber delivers Chartered Management Institute courses at Liverpool Hope University starting the evening of Tuesday November 2nd for level 5 and Monday 15th November for level 7.

ICM courses continue Tuesday and Thursday evenings between 6pm and 9pm held at the University of Salford, Maxwell Building.

Castle Street, College Campus will be closed for Christmas and New Year 24th December 2010 and reopen on the 4th January 2011.

HND Engineering and Business classes resume 17th January 2011, see the reception area notice board for details.

Past Student Success Students are Aiming Higher

Mohamed Hassan graduated from the College with his Higher National Diploma in Operations Engineering the summer of 2009 and was accepted by The University of Salford to study for a Masters degree in Petroleum and Gas Engineering Management. We are pleased to report in this newsletter that Mohamed has completed the taught part of the course and passed all modules to give him a Post Graduate Diploma.

He is now researching, with the supervision of Dr Chris Bamber, for his final dissertation titled: "An Empirical Investigation into Anti-Corrosion Coatings of Oil Pipelines in Desert Conditions." Emhemed Daley and Emhemed Elnatha have also started their MSc programmes after graduating with Higher National Diplomas from the College.

We now provide Level 7 qualifications!

**Organisational
Learning Centre**

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Staff Profile

Congratulations on your appointment!

Mr Jonathan Saunders has now joined OLC as a fulltime member of staff following a short period with the College on a government funded employment program. Jonathan has a degree in Mathematics from the University of Edinburgh and his main role with the College is to support teaching and learning practice. Jonathan is committed to developing and bringing best practices into the College and has recently completed his TEFL qualification to help him work with our many overseas students whose first language is not English.



Mark Milaszewicz, Director of Operations said: “We are very pleased to have Jonathan on board as a member of the team because he brings a new dimension to the office environment and the students have given him a glowing report. He brings a youthful vitality to operations and as he proved at the annual barbeque in summer he’s not a bad footballer either.”

If you would like to discuss course options or, if you are an existing student needing some help or advice then why not drop Jonathan an email at jsaunders@olceurope.com. He’s here to help.

Enterprise Success

e-Business Success for Azzawiya Oil Refining Company

Lead consultants OLC (Europe) Ltd, have successfully developed an integrated business management system for Azzawiya Oil Refining Company. The goal was to develop an e-business model that mapped key business processes and linked to existing systems, hence the consultancy work had many stages to the project and involved extensive GAP analysis and business analysis, process mapping, procedure development, process re-engineering, interactive system modelling, awareness training and auditor training.

The success of the project is attributed, in many respects, to the way the Azzawiya senior management team and OLC senior consultants worked together, as a joint management committee, focusing on all aspects of change management and strategic implementation of new systems of work. The first stage of work successfully concluded with Azzawiya Oil Refining Company achieving certification of their newly developed management system to the requirements of the internationally recognised quality management standard, ISO 9001: 2008. The initial audit and initial certification visits were carried out by one of the worlds top ten accredited bodies, the German Assessment Company, TUV.

Contact cbamber@olceurope.com to discuss your consulting needs or for help with your organisational improvement programs.



Local Focus

Officially the Best: (Stamps of Approval)

The operations of the College led by Mark Milaszewicz have again been successful in a third party audit of operations, this time carried out by LRQA to the international quality management system standard ISO 9001: 2008.

This adds to our previous success of achieving excellence awards from the Institute of Credit Management, grade "A" rating from the British Accreditation Council and success in visits from EDEXCEL and City & Guilds. Likewise, the College has continued to build on the success of its teaching and learning expertise and has attained Highly Trusted Status provided by the UK Border Agency.

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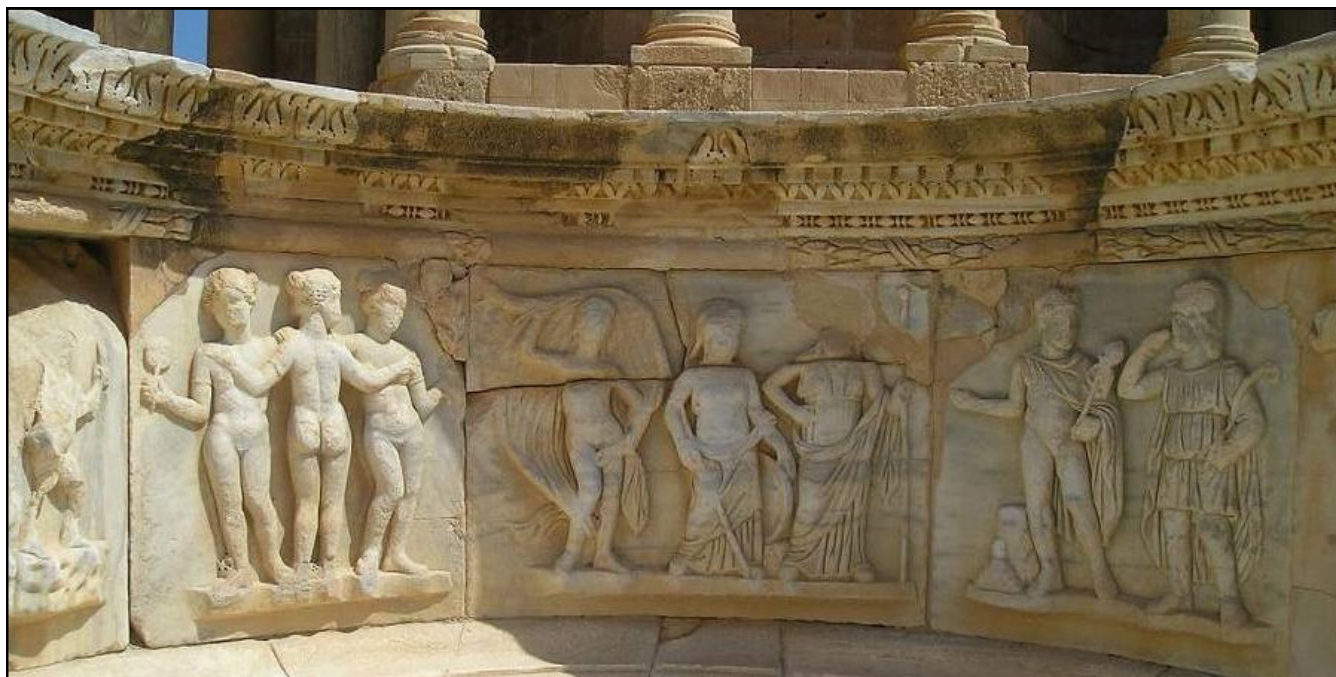


Overseas Focus **Expansion of Activities**

In September 21st 2010 Dr Chris Bamber and Professor John Sharp were accompanied by Mr Edmund Bamber for the grand opening of the College's first overseas campus. Many dignitaries, governmental officials, industry leaders and the local community were on hand to make sure the opening was a total success. The College campus in Libya is located in a beautiful, small city called Sabratah, which is a well known tourist attraction complete with ruins of an ancient Roman City and an UNESCO World Heritage site.

The success was further clarified with the enrolment of its first 100 students by the end of the opening week. The main focus of courses is English Language and there are a few scheduled Computer courses and academic preparation classes. Edmund will soon be joined by other English tutors and we wish him success in his new role as campus co-ordinator.

Further plans for the Sabratah enterprise include the delivery of Higher National Certificate and Diploma courses, Masters degree preparatory courses and Professional Technical courses bespoke a to company's own requirements.



Above: Sabratah Roman Theatre Carvings

Course Focus

The Institute of Credit Management (ICM) training courses for Foundation, Certificate and Diploma awards.

Since 2006, when OLC first took over the management and delivery of all ICM courses in the North West of England, over 300 students have graduated from the College with professional qualifications. The College has maintained the link for delivery of these courses with the University of Salford by hosting delivery at the Maxwell Building and using University staff.

If you work in credit, ICM Professional Qualifications will help you improve your effectiveness and career prospects. ICM diplomas are nationally recognised providing a benchmark for credit. They benefit you because they are very flexible and studying them with OLC (Europe) Ltd allows choice of units and study methods to best suit your personal circumstances. ICM Professional Qualifications include a range of credit management related units; each unit is individually certificated and involves a final online or written examination. It is up to you how quickly you want to complete the qualification, which would depend on how many units you take at one time. You can take a single unit at a time and build credit towards the Level 3 Diploma through completion of the required selection of units, then go on and similarly complete the Level 5 Diploma.

We understand that sometimes it is difficult to decide on how to start and the best way forward. If this is the case, please do not hesitate to contact us here at OLC (Europe) Ltd to talk through your options and let us help you to decide and choose the unit(s) you would like to study first. Choices with us range from evening classes to supported home study and in-company learning.

Contact details for ICM courses:

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ICM NW Education Officer and
ICM Course Manager for OLC (Europe) Ltd.,
(Organisational Learning Centre,
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University of Salford: Maxwell Building



Contact Us

Interested in anything you've seen in **InFocus**?

Please don't hesitate to get into contact with us here at the **Organisational Learning Centre** about any article, or for information regarding any of our Business and Engineering HNC/Ds or Level 7 Post Graduate courses.

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